

Accessibility Statement

Our Commitment to Accessibility

We are committed to providing equal access to our digital services for all users, including individuals with disabilities. We strive to ensure that our websites, applications, and digital documents are accessible and usable by the widest possible audience. Our governance practices include automated manual accessibility testing, recurring audits, user testing with people with disabilities, regular release cycles, maintenance of prioritized remediation backlogs and Accessibility Conformance Report (ACR) tracking.

We make ongoing, reasonable efforts to conform to the Web Content Accessibility Guidelines (WCAG) 2.1 Level AA.

Feedback and Support

If you experience any difficulty accessing content on this website, please contact us and include the webpage link and a description of the issue. Please do not include any PHI or PII information.

Email: digitalaccessibility@maximus.com

We will review your request and respond as promptly as possible.

Reasonable Accommodation Requests

If you need information, materials, or services provided through any of our digital properties (including websites, portals, applications, or other online content), or if you require a reasonable accommodation to

access our digital content, please contact us using the email or phone number listed above. We will work with you to provide the requested accommodation in a manner that ensures equal access.

Software and Technology Accessibility

We aim to ensure compatibility with commonly used assistive technologies across desktop and mobile environments. Our accessibility testing and evaluations consider widely used assistive technology configurations. Although we strive to support the most widely used assistive technology configurations, accessibility may vary based on device type, browser, software version, or user settings. We continue to review and improve compatibility as technologies evolve.

For the best experience, we recommend using the latest versions of assistive technologies, web browsers, and operating systems.

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